

PRIVACY POLICY

Most Recent Update: 02/01/2025

This Privacy Policy explains how the Natick Walpole VNA collects, uses, and discloses personal information of its customers, prospective customers, and visitors to its website at NWWNA.org

Information collected directly from you: We collect personal information directly from you if you fill out and submit a form on our website.

Contact Form - Personal information we collect includes your first and last name and email address.

Employment Application Form: Personal information we collect includes Your first and last name, email address, mailing address, home/cell phone, previous employers and user IP

Information collected from your device: Google analytics which does collect information from visitor devices.

Our website does not implement cookies that help personalize your experience with our website. You may disable cookies in your web browser. More information about blocking and deleting cookies is available at <http://www.allaboutcookies.org>.

USE OF PERSONAL INFORMATION

We use information collected directly from you to provide you with our services We may also use this information to market our services to you, including by email.

DISCLOSURE OF PERSONAL INFORMATION -

We may use third-party service providers to assist us with providing services to you and we may share your information with such third parties for these limited purposes.

- We use Google Analytics to help us understand how visitors interact with our website. Google Analytics uses and processes your information in accordance with its privacy policy available at <https://policies.google.com/privacy>.
- If you join one of our social media accounts, you are subject to how they use and process your information in accordance with their individual privacy policies. For more information on their privacy policies, select a link below:
Facebook - <https://www.facebook.com/privacy/policy/>
X (formerly known as Twitter) - <https://x.com/en/privacy>
Instagram - <https://privacycenter.instagram.com/policy/>
YouTube - <https://www.youtube.com/howyoutubeworks/our-commitments/protecting-user-data/>
- We use Paypal as our payment processor for online website donations. PayPal uses and processes your payment information in accordance with its privacy policy available at <https://www.paypal.com/us/legalhub/paypal/privacy-full>.

We may also share your personal information if necessary to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

EMAIL AND TEXT MESSAGE COMMUNICATIONS

If you wish to stop receiving text messages from us, reply STOP, QUIT, CANCEL, OPT-OUT, or UNSUBSCRIBE to any text message sent from us. For more information, see our Mobile Messaging Terms and Conditions below.

YOUR PRIVACY RIGHTS

You may have the right to request access to the personal information we hold about you, to port it to a new service, or to request that your personal information be corrected or deleted. To exercise any of these rights, please contact us at 508-668-1066.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy at any time. Please review it frequently.

CONTACT INFORMATION

If you have any questions about this policy or our privacy practices, please contact us at nwvna@nwvna.org.

MOBILE MESSAGING TERMS AND CONDITIONS

The Natick Walpole VNA operates a mobile messaging program subject to these Mobile Messaging Terms and Conditions. The Program and our collection and use of your personal information is also subject to our Privacy Policy [<https://nwnva.org/wp-content/uploads/nwnva-privacy-policy.pdf>] and our Terms & Conditions [<https://nwnva.org/wp-content/uploads/nwnva-terms.pdf>]. By enrolling, signing up, or otherwise agreeing to participate in the Program, you accept and agree to these Mobile Messaging Terms, our Privacy Policy and our Terms and Conditions.

1. **Program Description:** We may send appointment reminders, and other transaction-related information. You agree that we. We do not charge for mobile messages sent through the Program, but you are responsible for any message and data rates imposed by your mobile provider, as standard data and message rates may apply for short message service and multimedia message alerts.
2. **User Opt-In:** By providing your mobile phone number to us, you are voluntarily opting in to the Program and you agree to receive recurring mobile messages from us at the mobile phone number associated with your opt-in, even if such number is registered on any state or federal “Do Not Call” list. You agree that any mobile phone number you provide to us is a valid mobile phone number of which you are the owner or authorized user. If you change your mobile phone number or are no longer the owner or authorized user of the mobile phone number, you agree to promptly notify us at nwnva@nwnva.org (added .org) your participation in the Program is completely voluntary.
3. **User Opt-Out and Support:** You may opt-out of the Program at any time. If you wish to opt-out of the Program and stop receiving mobile messages from us, or you no longer agree to these Mobile Messaging Terms, reply STOP, QUIT, CANCEL, OPT-OUT, and/or UNSUBSCRIBE to the mobile number the message is sent from. You may continue to receive text messages for a short period while we process your request, and you may receive a one-time opt-out confirmation message. You understand and agree that the foregoing is the only reasonable method of opting out. Our mobile messaging platform may not recognize requests that modify the foregoing commands, and you agree that we and our service providers will not be liable for failing to honor requests that do not comply with the requirements in these Mobile Messaging Terms. You acknowledge that any requests sent to a telephone number or short code that has been changed may not be received by us and we will not be responsible for failing to honor a request sent to a telephone number or short code that has been changed.
4. **Disclaimer of Warranty and Liability:** The Program is offered on an “as-is” basis and may not be available in all areas, at all times, or on all mobile providers. You agree that neither we nor our service providers will be liable for any failed, delayed, or misdirected delivery of any mobile message or information sent through the Program.

5. Modifications: We may modify or cancel the Program or any of its features at any time, with or without notice. To the extent permitted by applicable law, we may also modify these Mobile Messaging Terms at any time. Any such modification will take effect when it is posted to our website. You agree to review these Mobile Messaging Terms periodically to ensure that you are aware of any modifications. Your continued participation in the Program will constitute your acceptance of those modifications.

Last updated: 02/01/2025